



**WM. S. HAYNES CO.**  
**BOSTON, MASS**

## Haynes Repair Form 2009

Please schedule my Haynes Flute/Piccolo/Alto serial #: \_\_\_\_\_ for the following work (Please check requested repairs). We are pleased to evaluate your instrument and give you an estimate if you are unsure of the work your flute requires. Estimates are gratis, customer pays shipping only. Overhauls are warranted for 30 days.

- |  |  |
|--|--|
| <input type="checkbox"/> Flute – Clean, Oil and Adjust | \$300 (pads no older than 5 years)                   |
| <input type="checkbox"/> Flute – Overhaul              | \$1250* Pads: Haynes or Straubinger (circle one)     |
| <input type="checkbox"/> Piccolo – Clean, Oil, Adjust  | \$200 (pads no older than 5 years)                   |
| <input type="checkbox"/> Piccolo – Overhaul            | \$850* (Haynes only)                                 |
| <input type="checkbox"/> Shipping (no insurance)       | \$55 (within the continental United States)          |
|  | International shipment price determined by location. |

TOTAL: \_\_\_\_\_

\*Overhaul includes cleaning, polishing, new pads, corks, felts and all adjustments.

Comments for Repair Technician: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

All repairs are by appointment only. Please call us at 617-482-7456 to make arrangements. When our representative calls you to send your flute in, we will give you the anticipated completion date. Most overhauls do take about 3 months to complete. Please do not send your flute without hearing from us. We recommend using UPS to ship your instrument. Pack your instrument in a large box and surround it with protective packing material. Please remove all accessories and send the flute in the case only. Kindly sign this form and enclose it in the box to authorize the work. In the event that your instrument requires additional work such as but not limited to: serious dents, damaged springs, damaged keys, damaged rods and/or posts, there will be an extra charge of \$85 per hour plus parts. In this case, our Repair Manager will contact you by phone before we begin work to obtain your consent.

Please make sure your instrument is insured properly. In the unlikely event of loss or damage during shipping, the William S. Haynes Company has no liability. Your signature below accepts this condition and authorizes the above mentioned repairs.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Country: \_\_\_\_\_ Primary Telephone: \_\_\_\_\_

Secondary Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Payment: We accept Visa, Mastercard & Discover (We also accept personal checks.)

Card #: \_\_\_\_\_ Expiration: \_\_\_\_\_ Security Code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_